

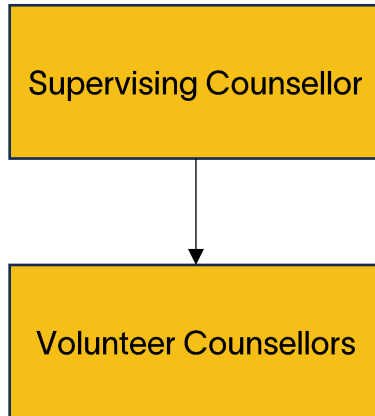
Right There

Role Profile
Volunteer Counsellor
(October 2026)

Preventing
homelessness,
one person
at a time

Role Purpose

Volunteer Counsellor/Psychotherapist



Right There is recruiting qualified Counsellors and Psychotherapists who would like to volunteer a few hours each week to support people accessing our programmes across Scotland.

Our Counselling service provides accessible, person-centred therapeutic support to people who may be experiencing challenges including anxiety, low mood, trauma, bereavement, relationship difficulties, housing instability, social isolation and other life pressures.

We are particularly interested in qualified practitioners who could offer counselling in one or more of the following areas: Glasgow, South Lanarkshire, Leith/Edinburgh, South Ayrshire

About Right There



We are a charity that recently celebrated 200 years of standing alongside people in Scotland. Last year we supported almost 4,000 people to stay in their homes and stay connected to the people they love.

We provide tailored support for people, at home and in the community. We are here for people living with the effects of homelessness, poverty, addiction or family breakdown. We meet people where they are, with no judgement – walking alongside them and offering the right support at the right time.

Everyone's story is unique, and everyone's route home is different, so we tailor our response to the individual. Our approach is about building trusting relationships and nurturing people's strengths, and our 200 staff, mentors and volunteers are at the heart of it.

What We Do



For People

Through counselling, mentoring and coaching, we help people feel happier, safer and more confident to take steps to improve their own lives.



At Home

From emergency accommodation to supported and next-step housing, we provide safe and supportive places to call home.



In The Community

Through outreach, help to rent and family support, we help people live independently and build strong community connections.

Our Vision

A world where everyone has an equal chance to create a safe and supportive place to call home.

Our Mission

We meet people where they are in life with no judgement; walking alongside those who need support and preventing them becoming homeless or separated from the people they love.

Values

At the heart of Right There is our values. And we are proud to live these every day; to be the best we can be for those involved in our work.

Respect

We treat everyone the same way - with dignity and respect. You'll find no judgement here.

Integrity

We take great pride in having high standards and transparency about our goals and progress as a charity.

Compassion

We understand the importance of empathy, and the power of a shoulder to lean on.

Aspiration

We believe firmly in the goodness in people; their strengths and what makes them unique.

Reflection

We are always learning to be the best we can be.

Role Responsibilities

Volunteer counsellors will provide individual counselling (up to 12 sessions) to people supported by Right There, usually on a weekly basis. Depending on the needs of the particular programme and locality, there may also be opportunities to offer brief interventions or one-off therapeutic appointments.

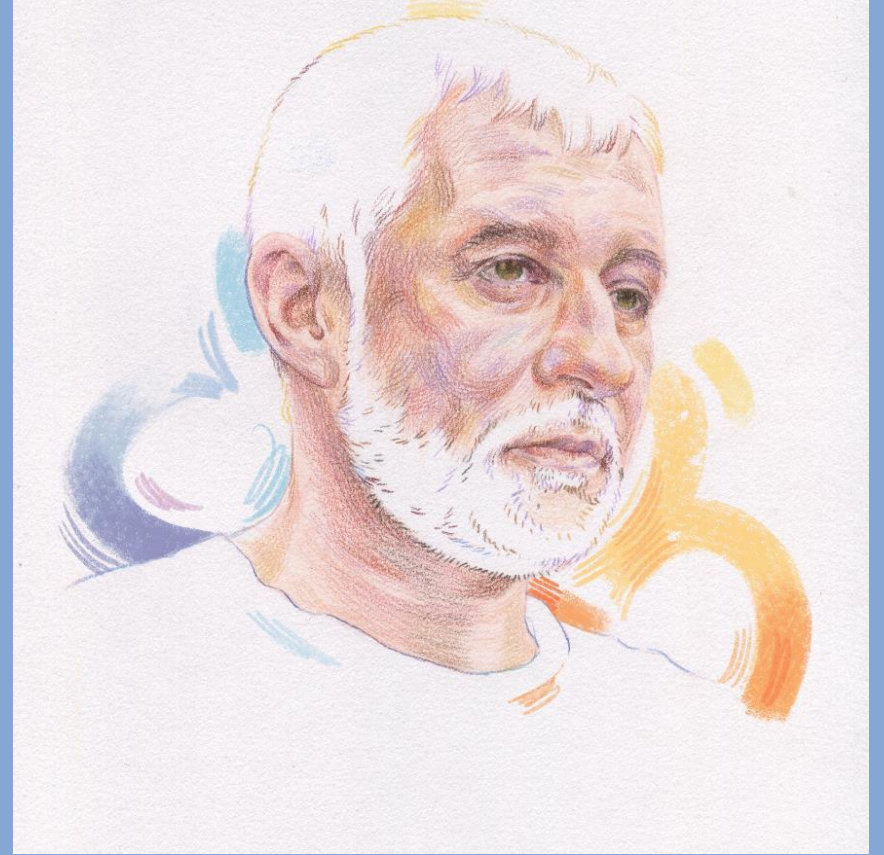
Counselling may be delivered in person and where appropriate, remotely.

We are looking for volunteers who can ideally commit to a regular weekly counselling session or a small caseload, for example 2-4 hours per week.

Essential skills & experience

We would welcome applications from Counsellors or Psychotherapists who:

- ✓ Hold a recognized Counselling or Psychotherapy qualification
- ✓ Are registered with BACP, UKCP, COSCA or another appropriate professional body
- ✓ Are confident working with adults, young people and/or children experiencing a range of emotional and psychosocial difficulties
- ✓ Understand safeguarding, confidentiality and risk management
- ✓ Can maintain appropriate clinical records and participate in service monitoring
- ✓ Are able to commit reliably to an agreed weekly schedule
- ✓ Experience of working with homelessness, trauma, complex life circumstances or vulnerable populations would be particularly welcomed, although not essential



Role Details

Agreement: Voluntary
Salary: Voluntary post without remuneration
Reporting to: Supervising Counsellor

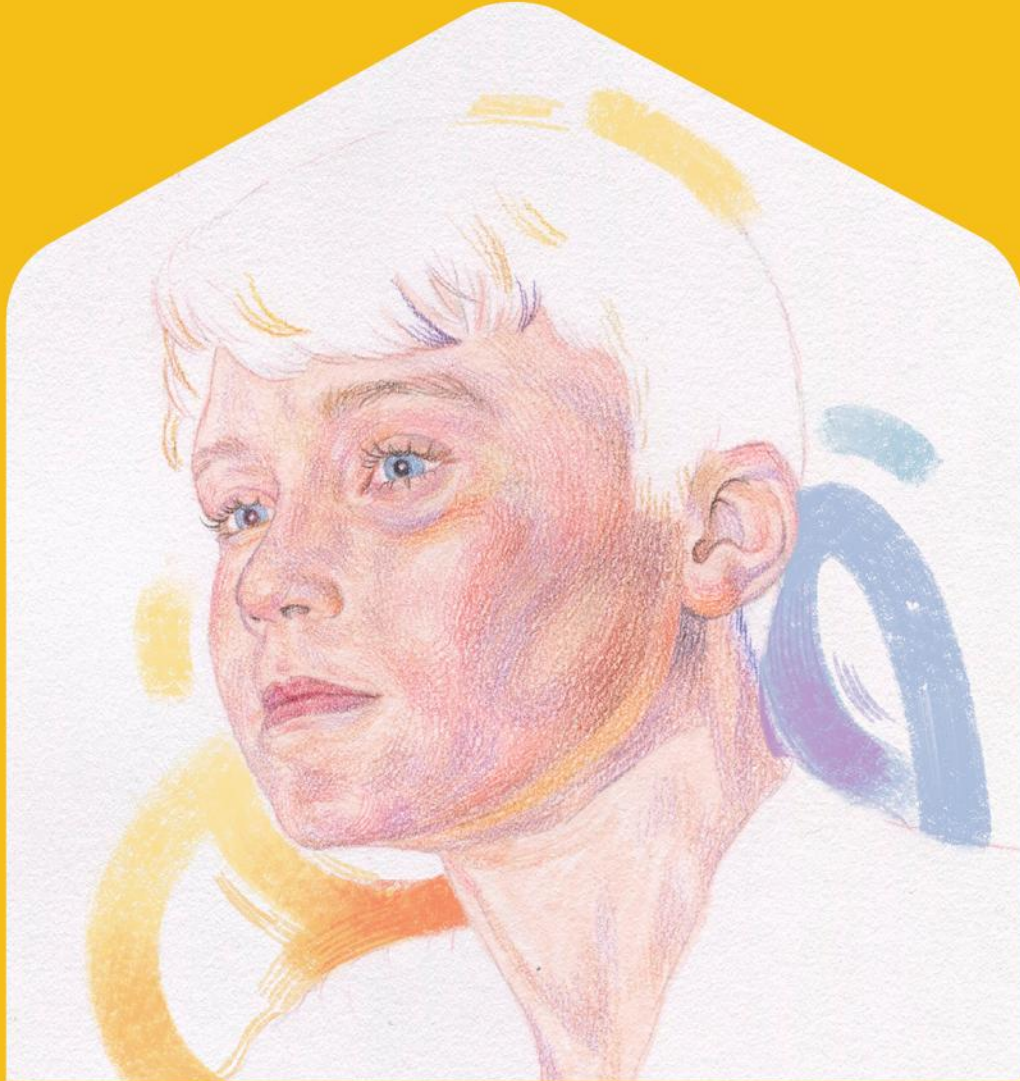
- Up to 2-4 hours per week
- Posts available in the Greater Glasgow community and its outskirts including South Lanarkshire, Leith/Edinburgh and South Ayrshire
- All related expenses will be covered following the due process for agreed expenses.
- It is the nature of the work of Right There that tasks and responsibilities are, in many circumstances unpredictable and varied. All workers including volunteers are, therefore, expected to work in a flexible way when the occasion arises.

Volunteer Benefits



Benefits include:

- ✓ Contribute to an expanding Counselling service supporting people who may otherwise experience barriers to accessing therapy
- ✓ Work as part of an established Scottish charity
- ✓ Develop experience of Counselling within homelessness and community support services
- ✓ Access relevant organisational training and support, including internal supervision
- ✓ Contribute to the development of Counselling provision across Right There programmes
- ✓ Appropriate induction, safeguarding procedures and clinical governance arrangement
- ✓ Flexible working pattern to suit your personal circumstances whilst reflecting the needs of the people we support
- ✓ Build a trusted relationship and have a lasting impact on someone's life.
- ✓ Enhance your communication, empathy, and interpersonal skills.



www.rightthere.org
hello@rightthere.org

Follow us search 'Right There':



Thank you.

**Good luck with your
application.**

**For People.
At Home. In the Community.**