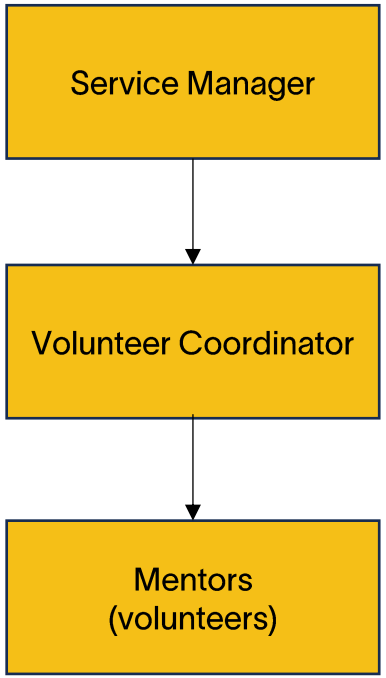
Right There

Role Profile
Volunteer Mentor- Young People
(November 2026)

Preventing homelessness, one person at a time

Job Purpose
Volunteer Mentor



Our young persons mentoring programme encourages personal growth, social connection and sustainable integration within communities for the people we support across Orkney.

Through one-to-one support the volunteer mentor will help young people aged 12-26 that are currently being supported by our Supported Accommodation and Outreach programmes to develop skills that will enable them to thrive.

About Right There



We are a charity that recently celebrated 200 years of standing alongside people in Scotland. Last year we supported more than 4,000 people to stay in their homes and stay connected to the people they love.

We provide tailored support for people, at home and in the community. We are here for people living with the effects of homelessness, poverty, addiction or family breakdown. We meet people where they are, with no judgement – walking alongside them and offering the right support at the right time.

Everyone's story is unique, and everyone's route home is different, so we tailor our response to the individual. Our approach is about building trusting relationships and nurturing people's strengths, and our 200 staff, mentors and volunteers are at the heart of it.

What We Do



For People

Through counselling, mentoring and coaching, we help people feel happier, safer and more confident to take steps to improve their own lives.



At Home

From emergency accommodation to supported and next-step housing, we provide safe and supportive places to call home.



In The Community

Through outreach, help to rent and family support, we help people live independently and build strong community connections.

Our Vision

A world where everyone has an equal chance to create a safe and supportive place to call home.

Our Mission

We meet people where they are in life with no judgement; walking alongside those who need support and preventing them becoming homeless or separated from the people they love.

Values

At the heart of Right There is our values. And we are proud to live these every day; to be the best we can be for those involved in our work.

Respect

We treat everyone the same way - with dignity and respect. You'll find no judgement here.

Integrity

We take great pride in having high standards and transparency about our goals and progress as a charity.

Compassion

We understand the importance of empathy, and the power of a shoulder to lean on.

Aspiration

We believe firmly in the goodness in people; their strengths and what makes them unique.

Reflection

We are always learning to be the best we can be.

Role Responsibilities

Relationships

- Develop good communication and working relationships with mentees, other mentors and Right There team members.
- Support mentees in the local community.
- Represent Right There to relevant bodies as/when required.

Practice & Service Delivery

- Provide appropriate levels of high-quality support to mentees.
- Accurately record matters relating to mentees and report as appropriate.
- Signpost and refer to other agencies as appropriate.
- Ensure you adopt a person-centered approach and participate in reflective practice.
- Ensure awareness of service model.
- Actively participate in regular support and supervision as well as group meetings to share experiences, exchange and increase knowledge and keep in touch with other mentors and staff.

Personal & Organisational Development

- Actively contribute to your service through the mentor advisory group.
- Attend and participate in training and share learning experiences.
- Engage in reflective practice.
- Feedback on the review of organisational polices & procedures and local guidelines.
- Promote and represent Right There services positively.
- Strive for continuous personal and professional development.
- Volunteer mentors report to the Volunteer Coordinator
- Volunteer mentors commit to approximately 2 hours per week for minimum of 12 months by mutual agreement between themselves and the mentee.

Preferred Candidate Background



We’re looking for someone who thrives in face-to-face interactions and is confident meeting mentees in community settings. The ideal candidate will:

- ✓ Be kind, empathetic, approachable, and able to build trust with individuals from diverse backgrounds.
- ✓ Communicate clearly and respectfully, adapting to different environments and situations.
- ✓ Be reliable and consistent, with a strong sense of responsibility toward their mentee.
- ✓ Maintain confidentiality and professional boundaries at all times.
- ✓ Be culturally aware and open-minded, with a genuine interest in supporting others.
- ✓ Have a positive, encouraging attitude and a willingness to learn.
- ✓ Be comfortable travelling within the community to meet mentees where they are.
- ✓ Be available to dedicate up to 2 hours per week or fortnight supporting your mentee

Role Details

Agreement: **Voluntary**
Salary: **Voluntary post without remuneration**
Reporting to: **Volunteer Coordinator**

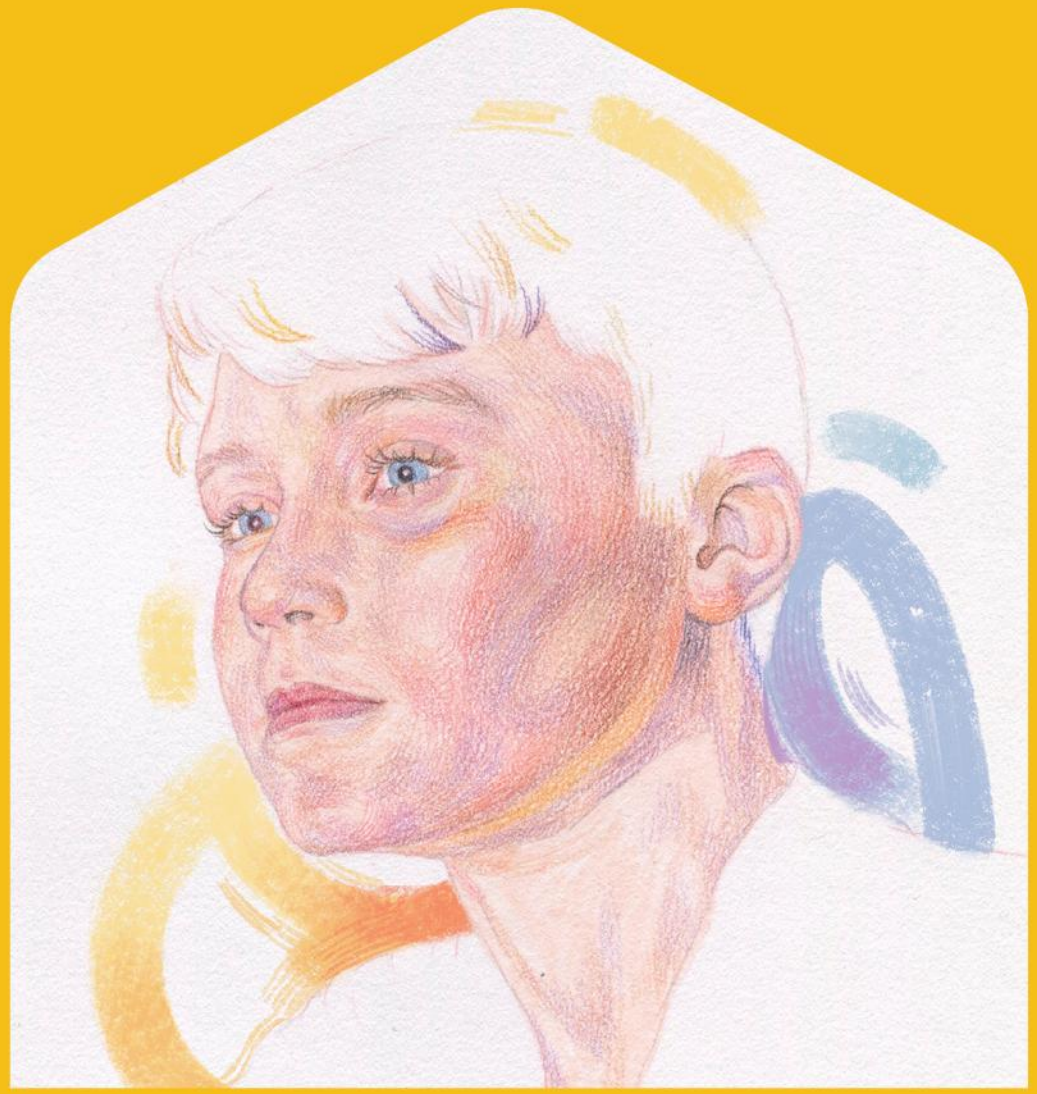
- → Up to 2 hours per week or fortnight
- → Your core place of will be in the Kirkwall and Stromness areas
- → All related expenses will be covered following the due process for agreed expenses.
- → It is the nature of the work of Right There that tasks and responsibilities are, in many circumstances unpredictable and varied. All workers including volunteers are, therefore, expected to work in a flexible way when the occasion arises.

Volunteer Benefits



Benefits include:

- ✓ Fully trained by our team who will get to know your passions and interests before matching you with one of the young people that we support
- ✓ Flexible working pattern to suit your personal circumstances whilst reflecting the needs of the people we support
- ✓ Comprehensive induction
- ✓ Access to in-house online learning platform
- ✓ Build a trusted relationship and have a lasting impact on someone's life.
- ✓ Enhance your communication, empathy, and interpersonal skills.
- ✓ Be part of a team of coordinators and fellow mentors who offer guidance and encouragement.
- ✓ Enjoy regular social events and opportunities to connect with others
- ✓ Your contribution will be valued and celebrated through recognition initiatives.



www.rightthere.org
hello@rightthere.org

Follow us search ‘Right There’:

Thank you.

Good luck with your application.

**For People.
At Home. In the Community.**